

FAQs - General Information about Rentals and Design from Parlez Soiree

I'm ready, how do I get started? Great! Please fill out the contact form on the website. From there, we will schedule a phone convo to discuss details.

What are the timelines? In order to reserve your preferred items, you must sign and return the contract prepared for you within two weeks along with 50% of the order. The remainder is due 2 weeks prior to your pickup/delivery date.

What forms of payment do you take? This will be outlined in your contract, basically most forms of payment are accepted including Venmo, Zelle, Cashier's Check, Credit Cards.

What about delivery and pickup/return? Pick up of your order and return is free. Delivery may be possible for a base fee plus a per mile charge. All orders are rented for 72 hours unless otherwise agreed upon. Late returns may incur an extra charge. There is never a need to return the items cleaned, we do the washing.

What if something is damaged or lost? It happens. There is a fully refundable damage/loss deposit included in your contract. Lost or damaged items are valued at 5x the rental amount, unless otherwise noted on your contract. Some orders may require a credit card kept on file.

Do you offer packages if we order multiple items for the table top, dishes, goblets, flatware? Yes, we can work with you on custom packages for larger orders. Let's discuss.

Do you offer set-up, tear-down, or design services for our wedding or event? Yes! We offer all of those services and depending on your needs, we will prepare a custom quote for you. We love designing tabletops, vignettes, working with you on colors and your overall theme. Packages include usage of our inventory.