

FAQs - General Information about Rentals and Design from Parlez Soiree

I'm ready, how do I get started? Great! Please fill out the contact form on the website. From there, we will schedule a phone convo to discuss details or email you a quote based on your requests.

What are the timelines? In order to reserve your preferred items, you must sign and return the contract prepared for you within two weeks along with 50% of the order. The remainder is due 30 days prior to your pickup/delivery date.

What forms of payment do you take? This will be outlined in your contract, basically most forms of payment are accepted including Venmo, Zelle, Cashier's Check, Credit Cards. We may request a credit card to be on file.

What about delivery and pickup/return? Pick up of your order and return is free. Delivery may be available, ask for a quote. All orders are rented for 72 hours unless otherwise agreed upon. You may pick up early or return late for a fee. There is never a need to return the items cleaned, we do the washing.

What if something is damaged or lost? It happens. There is a fully refundable damage/loss deposit included in your contract. Damaged items are assessed at 6x the standard rental amount, or the market replacement amount. Some orders may require a credit card kept on file. We require the return of damaged items.

Do you offer packages if we order multiple items for the table top, dishes, goblets, flatware? Yes, we can work with you on custom packages for larger orders. Let's discuss.

Do you offer set-up, tear-down, or design services for our wedding or event? Yes! We offer full design, set up and tear down services, some packages include our inventory!

Can we visit and see your inventory? We can schedule a complimentary viewing of items you are interested in and mock table set ups.

I've already thrifted some of my items, but I don't have enough. Can I supplement with your items? We are sorry but we do not mix our inventory with others to prevent mix-ups.